



WE'VE LAUNCHED A NEW AND IMPROVED NAPAREBATES.COM WEBSITE
for purchases that were made on/after September 1, 2021

Rebate Claims for purchases on/after September 1, 2021, go to NAPAREbates.com and click the Yellow Box

- ✓ Submit a new rebate for a purchase/installation made on/after September 1, 2021
- ✓ Check existing rebate status - you must have the Claim ID # that was emailed to you

**If you do not have your claim reference number to check your status online, call 888-819-5068 for a status update*

**The rebate website for earlier purchase on/before August 31, 2021
is no longer available,
but we can still answer your questions!**

Visa Prepaid Card questions, please call Bank of America customer service*

- ✓ You haven't received a Card for an approved rebate OR your received Card was lost or stolen - call 866.213.8564, listen for "lost or stolen Cards" prompt; press 1, followed by the # sign
- ✓ Problems activating a Card that you have already received - call the number on the Card activation sticker or the number on the back of the Card

**You will be asked to supply the Name and Mailing Address to which the card was originally issued. You will also need to tell the operator that the card was issued for the NAPA Rebates program.*

**The customer service number above is NOT for rebate payments for purchases on/after September 1, 2021*

**Rebate Status Inquiries for claims already made for purchases on/before August 31, 2021 -
email NAPAREbatesVIP@360insights.com****

- ✓ Check on the rebate status
- ✓ You received an email to correct information provided during claim process
- ✓ Question regarding the amount on the reward card that you already received

***In the email, please include the full name and street address that was supplied with your rebate claim, the date and product purchased, your phone number and your rebate question. We will provide a response within 2 business days.*